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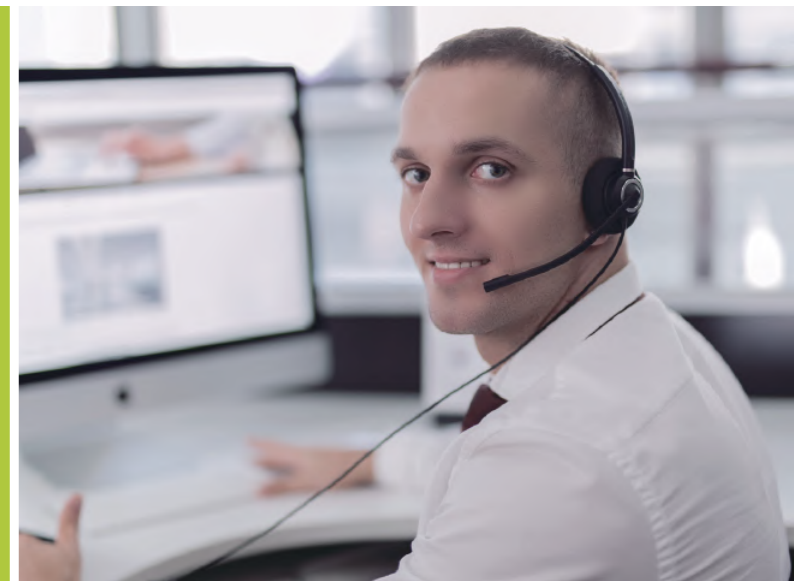


**PRODUCTS & SOLUTIONS**

[www.addasound.com](http://www.addasound.com)



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# ABOUT ADDASOUND



Originated from Denmark, a country that leads the world's sound technology, ADDASOUND is a global leading provider of voice solutions and unified communication devices. The international team members behind ADDASOUND have strong expertise in electro-acoustic and offer superior products with elegant design. ADDASOUND always tries to provide the customers with the best experience of voice communication and guarantees the highest standard of reliability and quality.

Industry strength:

- Leading technology: advanced noise canceling technology guarantees high-standard sound quality and the best user experience.
- Superior sound quality: wideband audio processing and excellent electro-acoustic design ensures clear sound transmission.
- Simple design: classic Nordic style design perfectly combines outer simplicity with inner excellence.
- Superior compatibility: compatible with all major phone brands and softphone platforms.
- Delicate details: from products to service, ADDASOUND looks deep into every detail to meet your every need.

ADDASOUND has the products from wired headsets to wireless headsets.

These headsets and accessories are specially designed for CC&O (contact center and office), business and enterprise, speech recognition, unified communications and mobile communications.

They are deployed globally in all major verticals such as: healthcare, finance, insurance, education, government, transportation, energy and consumer.

ADDASOUND has a friendly channel-driven policy for distributors and resellers and strives to create a win-win culture with all global partners.

ADDASOUND welcomes the global partners to contact ADDASOUND and join the ADDASOUND distribution channel!

## ADDASOUND GLOBAL PRESENCE



## CONTACT CENTER AND OFFICE



## Crystal 2731 & 2732



Hard-working staff in contact centers and offices nowadays have higher requirements of their headsets. In order to provide outstanding customer experience, ADDASOUND has developed a wide range of professional and cost-effective headsets for contact centers and offices.

ADDASOUND's headsets comprise advanced noise canceling and electro-acoustical technology and deliver crystal-clear sound wrapped in a sleek and stylish Nordic design.

ADDASOUND's headsets and solutions will always be your reliable working companions even in a very noisy environment.

### Value-priced Entry Level Headset with Robust Design

- Noise-canceling microphone filters out ambient noise and interference
- 150-6800Hz wideband audio processing guarantees natural sound communication
- Memory steel headband allows you to adjust it tighter or looser for best fit of your head
- Robust design and high quality materials withstand intensive daily use
- Over 25 rigorous, intense tests guarantee reliability and durability
- Flexible uni-body boom design ensures durability and precise positioning of the microphone
- Ultra-lightweight design and soft foam ear cushions for all-day comfort
- Easy deployment on different platforms such as desk phones and soft phones via a variety of Quick-Disconnect cords
- Maximum volume control protects the hearing under intensive usage
- Only environmental-friendly materials are used



Crystal 2732

#### Works with:



The agents in contact centers and offices who handle high call volumes deserve a reliable telephone headset to manage their daily work. With contemporary design, ADDASOUND Crystal 2731/ 2732 headsets are an ideal solution for cost conscious organizations. With a small investment, agents and customers can have a smooth and clear conversation without annoying background noise and repeated dialogue. ADDASOUND headsets pass over 25 rigorous and intense tests before they are approved to launch to the market. With their noise cancelling, comfort and durability, ADDASOUND headsets consistently outperform the competition and improve call quality while at the same time reduce headset cost.

## Crystal 2831 & 2832



## Crystal 2871 & 2872



### Premium Quality Headsets with Superior Sound Quality and Advanced Noise Cancellation for Very Noisy Environments

- Superior noise canceling technology eliminates the background noise for information security and customer satisfaction
- Neodymium magnet speaker provides crystal-clear and powerful sound performance
- Stylish but robust structural design provides reliable 24/7/365 usage
- Reinforced metal joints for better connection and durability
- Flexible uni-body boom design ensures durability and precise positioning of the microphone
- 150-6800Hz wideband audio processing guarantees natural sound communication
- Easy deployment on different platforms such as desk phones and soft phones via a variety of Quick-Disconnect cords
- Ultra-lightweight design and soft foam ear cushions for all-day comfort
- ADDASOUND's headsets follow the International Noise Safety Standards and help create a safe and comfortable work environment



Crystal 2832

### Premium Headsets for Contact Centers and Offices

- Superior noise canceling microphone to eliminate background noise and enhance your voice
- Neodymium magnet speaker provides crystal clear hearing performance
- The 300° rotatable and bendable boom with one-body design for unbreakable daily use and precise positioning
- Metal joints made of aircraft grade aluminum alloy for better integrity and durability
- Easy deployment on different platforms such as phones and PCs via a variety of Quick-Disconnect cords
- Ultra-lightweight design and soft premium leatherette ear cushions for all-day comfort
- ADDASOUND's headsets follow the International Noise Safety Standards and help create a safe and comfortable work environment



Crystal 2872

#### Works with:



ADDASOUND is always dedicated to delivering headsets with superior sound quality and wearing comfort. When agents use ADDASOUND headsets, they are impressed by how the headsets help increase their work efficiency and improve their productivity. ADDASOUND Crystal 2831/2832 headsets meet our high standards. They are exceptional among many other CC&O headsets with advanced noise canceling technology, elegant but robust design, natural sound quality and great comfort. This series is specially designed for high volume contact centers and offices working 24/7/365. The agents who handle large call volumes on a daily basis will appreciate the comfortable, ergonomic design and superior sound quality.

#### Works with:



In order to meet the special demands of fast-growing contact centers and offices, ADDASOUND's premium and innovative Crystal 2871/2872 have arrived. The headsets are specially designed for professional users in call centers and offices who would like to have the best hands free device while experiencing superior noise canceling, crystal-clear voice transmission, all-day comfort and great durability. ADDASOUND will be an ideal choice and will deliver the best hands free experience in extremely noisy work environments.

DN1020P



### Multifunctional Amplifier for Deskphone and PC switch

- Slim and compact design to save the desk space
  - Headset jack provides you an access to your existing QD headset
  - Easily switch between deskphone and softphone to help manage calls without interruptions
  - Compatible with most desk phones and softphones
  - Mute the microphone easily to manage the call
- Plug-and-play, east set-up



DN1020P

How to switch calls between desk phone and softphone using the same QD headset? ADDASOUND offers a cost-efficient solution to users. It is slim, compact and light-weight! With ADDASOUND's DN1020P, the users can optimize their working experience without interruptions due to switch between deskphone and softphone.

Works with:



Desk Phone PC

### ADDASOUND HEADSET PORTFOLIO FOR CONTACT CENTERS AND OFFICES



Crystal 2732



Crystal 2832



Crystal 2872

	Crystal 2732	Crystal 2832	Crystal 2872
Works With	Desk Phone/ PC /Mobile Phone	Desk Phone/ PC /Mobile Phone	Desk Phone/ PC /Mobile Phone
Wearing Style	Over-the-head	Over-the-head	Over-the-head
Target Users	Users requiring comfortable noise canceling headset at an affordable price	Users requiring advanced noise canceling headset with natural sound quality, robust design and great comfort	Users requiring premium, advanced noise canceling headset with the best all-day comfort, crystal clear voice transmission and lightweight design
Rotation of Boom	300°	320°	300°
Rotation of Ear Cap	180°	180°	180°
Adjustable headband	Yes	Yes	Yes
Hearing Protection	Yes	Yes	Yes
Noise Canceling Effect	Better	Best	Best
Model Number	Crystal 2731 (Mono) Crystal 2732 (Duo)	Crystal 2831 (Mono) Crystal 2832 (Duo)	Crystal 2871 (Mono) Crystal 2872 (Duo)
Ear Cushions	Foam ear cushions	Foam ear cushions	Premium leatherette ear cushions
Accessories	Foam ear cushions	Foam ear cushions	Foam ear cushions
Warranty Period	2 Years	2 Years	2 Years

\*\*\* Headset Compatibility Guide

Use our Compatibility Guide to find the right solution for your desk phone or device: [www.addasound.com](http://www.addasound.com)

# UNIFIED COMMUNICATIONS



# SR2731 & SR2732



Unified Communications play a more and more important role in daily work and life. Users can manage their work easily in the office, at home or on the road seamlessly. ADDASOUND's UC headsets help increase efficiency and productivity, facilitate collaboration and integrate seamlessly with major UC platforms. When you want to get the full benefits of unified communication, you should try ADDASOUND's UC comfortable and lightweight headsets with crystal-clear sound quality and superior noise canceling wrapped in an elegant design.

## Economical and classic UC headset for CC&O and Home Office

- Noise-canceling microphone filters out the background noise from being picked up
- Wideband audio processing guarantees natural sound communication
- Stereo sound quality for binaural headset (Crystal SR2732)
- Memory steel headband allows you to adjust it tighter or looser for the fit of your head.
- Robust design and high quality materials withstand intensive daily use
- Over 25 rigorous and reliable tests ensure reliability and durability
- Flexible uni-body boom design ensures durability and precise positioning of the microphone
- Ultra-lightweight design and soft foam ear cushions for all-day comfort
- Plug-and-Play and easy to manage the call with mute, volume+ and volume-
- Compatible with Microsoft® Windows and macOS® operating system



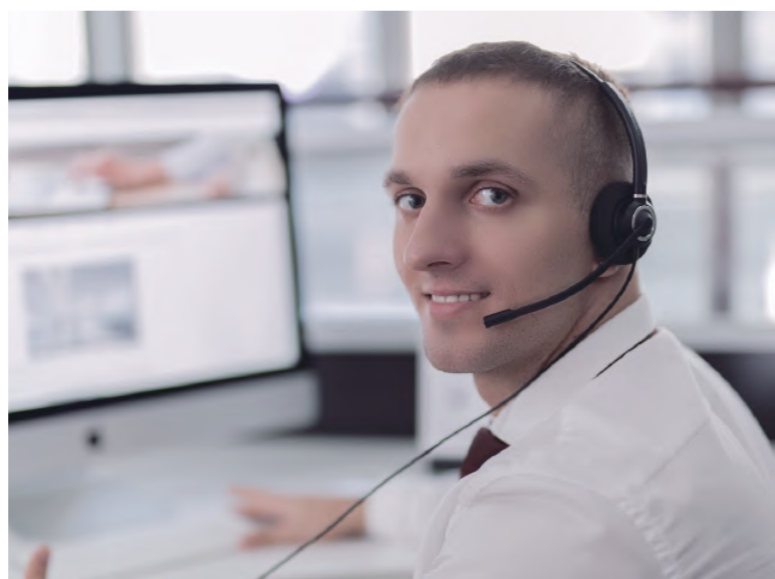
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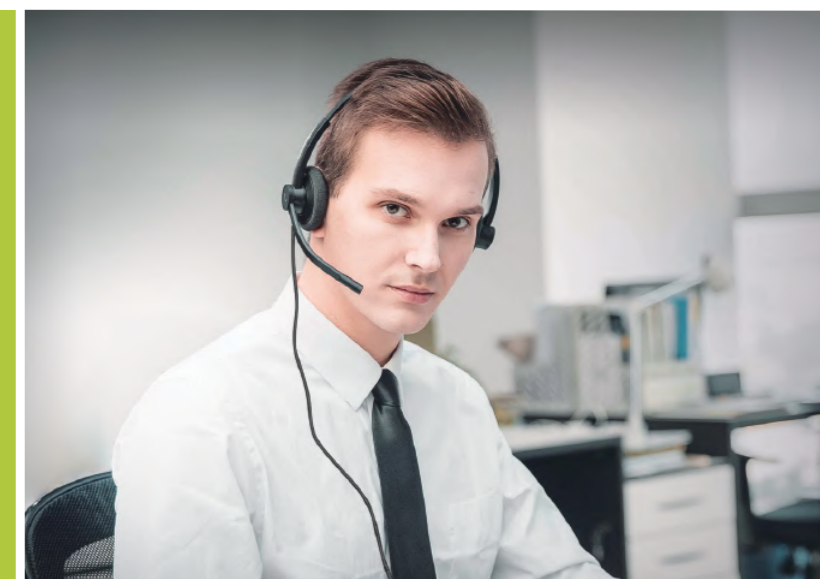
PC

ADDASOUND Crystal SR2731/ SR2732 headsets are entry level USB headsets for offices and contact centers where unified communication platforms are deployed. Crystal SR2731/32 headsets provide crystal-clear conversation with superior noise canceling technology, wideband audio and all-day comfort. In addition, Crystal SR2732 delivers stereo sound for richer audio quality. These user friendly and easy to manage models are a perfect balance between quality and cost for organizations who want professional noise canceling USB headsets at an affordable price for their UC platforms.

## SR2831 & SR2832



## EPIC 301 & 302



### Stylish and Multifunctional UC headset for UC Platforms

- Superior noise canceling technology eliminates the background noise for information security and customer satisfaction
- Neodymium magnet speaker provides crystal-clear and powerful sound performance
- Stylish but robust structural design provides reliable daily usage
- Reinforced metal joints for better connection and durability
- Flexible uni-body boom design ensures precise positioning of the microphone and unbreakable daily use
- Wideband audio processing guarantees natural sound communication
- Stereo sound quality for binaural headset (Crystal SR2832)
- Ultra-lightweight design and soft foam ear cushions for all-day comfort
- Plug-and-Play and easy to manage the call with mute, volume+ and volume-
- Compatible with Microsoft® Windows and macOS® operating system



### Economical and classic UC headset for CC&O and Home Office

- Directional noise canceling microphone blocks the unwanted background noise to transmit the clear and natural sound
- Robust design and high quality materials withstand intensive daily use
- Plug and play, easy to set up and fast to deploy
- Convenient call management including call answer/end, mute, volume+ and volume-<sup>1</sup>
- Busy light indication shows the working status and prevents unnecessary interruptions<sup>2</sup>
- DSP (Digital Signal Processing) for clear voice communications even in a noisy environment
- Stereo sound for binaural headset (Epic 302), ideal for calls, music and multimedia
- Compatible with most leading UC platforms

1. Call answer/end only works on Skype for Business and Microsoft® Teams
2. Busy light only works on Skype for Business and Microsoft® Teams



Works with:



PC

Nowadays, more and more headset users in contact centers and offices choose UC platforms for multi-tasking and collaboration. ADDASOUND Crystal SR2831/32 headsets are engineered for this trend. The SR2831/2832 performance excels on voice/video calls, speech dictation, music or other audio tasks. The headsets come with a superior noise canceling microphone, stylish but robust design and wideband audio performance. If you are in a noisy UC environment and have to repeat dialogue again and again, it is time to choose a professional noise canceling headset like the Crystal SR2831/32 to improve call quality and increase productivity and efficiency.

Works with:



PC

EPIC 301/302 headsets provide the customers with outstanding noise canceling and audio experience in contact centers, open offices and home offices where UC platforms are deployed. Busy light indication allows the customer to concentrate on the work more efficiently. Epic 302 has stereo sound which delivers richer audio quality, ideal for phone calls, music and other multimedia. With the arrival of EPIC 301/302, the customers could get a comfortable, durable and easy-to-use UC headset at an affordable price.



## EPIC 501 & 502



## EPIC 511 & 512



### Stylish and Multifunctional UC headset for UC Platforms

- Superior noise canceling microphone filters out the ambient noise and promises to make calls
  - Neodymium magnet speaker delivers fantastic and powerful sound quality
  - Lightweight memory steel headband, rotatable ear cap and soft leatherette ear cushions for a comfortable fit
  - Convenient call controls including call answer/end, mute, volume+ and volume-<sup>1</sup>
  - Plug and play, easy to set up and fast to deploy
  - Variants of connectivity including USB and 3.5mm jack for multi-devices such as PC, mobile phone and tablet
  - DSP (Digital Signal Processing) and echo cancellation for clear voice communications even in a noisy environment
  - Stereo sound (Epic 502), and dynamic EQ optimize the sound quality for calls, music and multimedia
  - Headset bag included for travel or home storage
- \*Also available in black color



1.Call answer/end only works on Skype for Business and Microsoft® Teams

#### Works with:



Professionals may want a stylish and multi-functional headset solution to connect multiple devices such as mobile phone, tablet or PC for multitasking and collaboration. ADDASOUND EPIC 501/502 headsets are engineered for this demand. You can make calls or enjoy the music/multimedia from your PC, mobile phone or tablet via USB or 3.5mm jack connectivity. The elegant and ergonomics design of this headset offers you comfort for daily use. Busy light indication allows you to concentrate on the work without disturbance. Epic 502 has stereo sound for richer audio quality. Epic series headsets enable users to be hands free for a more productive work day.

### Dual Microphone Noise Canceling Headset for Extremely Noisy Environments

- Advanced dual-microphone noise canceling technology filters out most of background noise to provide smooth call conditions with security
  - Neodymium magnet speaker delivers fantastic and powerful sound quality
  - DSP (Digital Signal Processing), echo cancellation and enhanced voice extraction make sure clear voice even in a very noisy environment
  - Convenient call controls including call answer/end, mute, volume + and volume-<sup>1</sup>
  - Lightweight memory steel headband, rotatable ear cap and soft leatherette ear cushions
  - Plug and play, easy to set up and fast to deploy
  - Busy light indication shows the working status<sup>2</sup>
  - Headset bag included for travel or home storage
- \*Also available in black color



1.Call answer/end only works on Skype for Business and Microsoft® Teams  
2.Busy light only works on Skype for Business and Microsoft® Teams

#### Works with:



It is very hard to avoid the service complaints and essential information disclosure during calls in an extremely noisy environment. With ADDASOUND's EPIC 511/512, customers will have no such concerns. They are specifically engineered for those customers who have very high requirement of noise cancellation for better service and security, such as healthcare, banking, insurance or any other businesses where essential information is exchanged over the phone.

# ADDASOUND HEADSET PORTFOLIO FOR SPEECH RECOGNITION AND UNIFIED COMMUNICATIONS



EPIC 302



EPIC 502



EPIC 512



SR2732



SR2832

Works With	PC	PC  Mobile Phone	PC	PC	PC
Wearing Style	Over-the-head	Over-the-head	Over-the-head	Over-the-head	Over-the-head
Target Users	Users requiring a professional UC headset at a budget-friendly cost	Users requiring premium noise-canceling headset with dual connection for calls, music or multimedia	Users requiring superior noise canceling headset in an extremely noisy environment	Users requiring comfortable noise canceling headset at an affordable price for UC	Users requiring noise canceling UC headset with robust design for natural sound and great comfort
Control Button	Call answer/end <sup>1</sup> , volume +/-, mute	Call answer/end <sup>1</sup> , volume +/-, mute	Call answer/end <sup>1</sup> , volume +/-, mute	volume +/-, mute	volume +/-, mute
Noise cancellation	Good	Better	Best	Good	Better
Busy Light <sup>2</sup>	Yes	No	Yes	No	No
Adjustable Headband	Yes	Yes	Yes	Yes	Yes
Rotation of Boom	315°	315°	315°	300°	320°
Rotation of Ear Cap	11°	11°	11°	180°	180°
Plug-and-Play	Yes	Yes	Yes	Yes	Yes
Connectivity	USB connection	USB or 3.5mm jack connection	USB connection	USB connection	USB connection
Stereo Sound (Binaural Headset)	Yes	Yes	Yes	Yes	Yes
Model Number	Epic 301 (Mono) Epic 302 (Duo)	Epic 501 (Mono) Epic 502 (Duo)	Epic 511 (Mono) Epic 512 (Duo)	SR2731 (Mono) SR2732 (Duo)	SR2831 (Mono) SR2832 (Duo)
Optional Color	Black	Black, red	Black, red	Black	Black
Ear Cushions	Foam ear cushions	Premium leatherette ear cushions	Premium leatherette ear cushions	Foam ear cushions	Foam ear cushions
With Travel Bag	No	Yes	Yes	No	No
Warranty Period	2 Years	2 Years	2 Years	2 Years	2 Years

1. Call answer/end only works on Skype for Business and Microsoft® Teams  
2. Busy light only works on Skype for Business and Microsoft® Teams

# INSPIRE 16



# S300



## Professional Wireless Headset

- Superior noise canceling microphone, DSP (Digital Signal Processing) and echo cancellation eliminate the background noise.
- Neodymium speakers deliver more powerful and richer sound.
- Ergonomic design and leatherette ear cushions provide all-day comfort.
- Walk your way and free your hand with a wireless range of up to 100 feet.
- Plug and play, fast deployment on PC with Bluetooth adapter or USB cable.
- Connect to two Bluetooth devices at the same time and remember up to eight Bluetooth devices.
- Auto-activated voice prompt reminds you of operating status and battery level.
- Easy management with call and music control, Bluetooth pairing, volume +, volume -, mute on the headset.
- Headset bag for travel or home storage.



INSPIRE 16

## Portable Bluetooth/USB Speakerphone

- Omni-directional microphone provides 360-degree voice pick up, allowing meeting attendees to hear and be heard clearly.
- Small size of speakerphone but with enhanced treble and bass, delivering powerful and non-distortional sound for calls and music.
- DSP and echo cancellation reduce noise and echo, making users focus on conversation without ambient noise.
- Full-duplex audio allows two parties to talk simultaneously, just like a face-to-face conversation, real-time and natural.
- Easy switch between PC (via USB connection) or Mobilephone (via Bluetooth connection).
- Up to 12h talk time and battery saving design to turn off speakerphone automatically if without Bluetooth connection in 15 minutes when using battery power.
- Plug-and-play connectivity with Bluetooth or USB-C, easy to set-up and fast to deploy.
- Premium case for travel or home storage.



S300

### Works with:



INSPIRE 16 is an entry-level Bluetooth headset for office, work-at-home and UC users who want to have an ideal wireless headset but have the cost concerns. It frees you from desk. You can walk and talk, building your most comfortable working style. With dual connectivity, INSPIRE 16 makes it easy to switch between deskphone and PC. You can deploy the headset very fast using plug-and-play Bluetooth adapter. Enjoy your wireless freedom with this ideal companion!

Bluetooth Version	Bluetooth 5.0	Charging time	3 hours	Transmission Range	100 feet
Charging Port	USB-C	Talk Time	18 hours	Connection	Bluetooth, USB

### Works with:



Addasound USB/Bluetooth speakerphones are engineered for small to medium conference rooms. The conference attendees will have clear and smooth conversations without ambient noise, so they can focus on the meetings. With Bluetooth/USB connectivity, the speakerphones are easy to use and switch between PC and mobilephone. Take Addasound speakerphone to the conference room, it will be the right fit for the meetings.

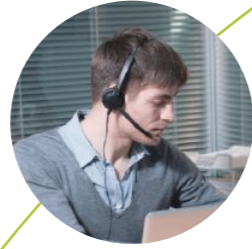
Bluetooth Version	Bluetooth 5.0	Talk Time	12 hours	Connection	Bluetooth, USB
Charging Port	USB-C	Transmission Range	10 meters (33 feet)	Charging Time	3 hours
Microphone	Omni-directional	Voice Pickup Range	3 Meters (10 feet)	Package	Travel Case

# ADDASOUND PRODUCT FAMILY

2013  
Crystal 2801/2802



2014  
Crystal 2821/2822



2015  
Crystal 2701/2702  
USB Headset Series



2016  
Crystal 2871/2872  
Crystal 2700/2705  
Elite



2017  
Crystal 2831/2832 (QD and USB Series)  
Crystal 2731/2732 (QD and USB Series)  
DN1200



2021  
EPIC 301/302  
EPIC 501/502  
EPIC 511/512



2022  
DN1020P  
INSPIRE 16  
S300

